

# Deemed contract rates

24th July 2018

You may also hear these referred to as 'out of contract rates'.

If you have recently moved into a property where Opus Energy supply the gas or electricity and you have not agreed a Fixed Term contract, then you are deemed to have entered into an agreement with us as the supplier to the property. You can read the [deemed terms and conditions here](#).

## What are deemed rates?

This means that we supply your new property with gas or electricity so you are not left without power, but you are required to pay for that fuel at our deemed rates published below.

Your invoice may also refer to these as 'out of contract rates'.

### Electricity deemed rates

Deemed rates are calculated based on the first two numbers of the top line of your supply number – this can be found on your bill.

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	12	00001234	123

If you don't have a bill from us, please contact our Customer Service team who will be able to provide you with your rates and your supply number details.

#### Non-half-hourly

Category	Standing Charge (p/day)	Unit rate (p/kWh)
PC 1-4	95	25.5
PC 5-8	300	23.5

#### Half-hourly

Category	Standing charge (p/day)	Unit rate (p/kWh)	Availability (p/kVA/day)
Low voltage	300	23.5	5.25*
High voltage	600	22.0	6.25

\*where applicable

### Gas deemed rates

Deemed rates for gas are calculated using the amount of gas a site uses over a period of 12 months; this is called a consumption banding. If you know which consumption banding your property fits into, you can use the table below to look up the rates. If you do not know, please contact us and we will be able to tell you your banding and the rates associated to it.

Band	Standing charge (p/day)	Unit rate (p/kWh)
Band 1	150	6.99
Band 2	200	6.99
Band 3	250	6.99
Band 4	300	6.99

## Switch from deemed rates to a better deal

Deemed rates are likely to be higher than fixed term contract rates. If you would like to benefit from a lower rate, our Sales team can offer you a new contract with a competitive tariff which can be fixed for up to 3 years. If you would like to discuss your options, please call us on 0160 465 3304.

## Please contact us to setup your account

If you have not told us yet that you have moved into a property supplied by Opus Energy, it's important you do so as soon as possible so that we can set your account up correctly. You can find [how to do that here](#).

Once we have the account setup in your organisation's name, we will write to you to provide you with your current deemed rates and we will call you to find a contract option that is most suited to your business.